## WELCOME TO VERNON AND WALDREP OBGYN ASSOCIATES

## We thank you for trusting your medical care to us.

We are going through some BIG changes to bring you better patient care. We apologies for any inconveniences or longer wait while we go through this transition.

Please help us as we transition to electronic medical records (EMR) and register for the Athena Patient Portal:

## Https://19750.portal.athenahealth.com/

You can access it from home or mobile devices. You can even access it while you wait for your appointment and answer the questions to help your visit go smoother.

## Due to implementation of new policies:

- You will be asked to present your insurance card and your driver's license.
- You will be asked to provide updated demographic information. (this can be completed in the patient portal).
- You will be asked to pay your copay or any due balance at check in.
- If you do not have an insurance card with you, we will see you as a self-pay.
- Also, inform the front desk if you wish to be reminded of future appointments via, text messages, phone call or email. You can opt out one or all services. If you have opted out of all options you will not be reminded of your next appointment as it is an automated process.
- We do not accept Medicare or Medicaid insurance.